

breakwater

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Celebrating the Watershed Consciousness Week and Water District Week:

BCWD conducts the 1st Watershed Community Symposium



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"Replicating Nature's Way"



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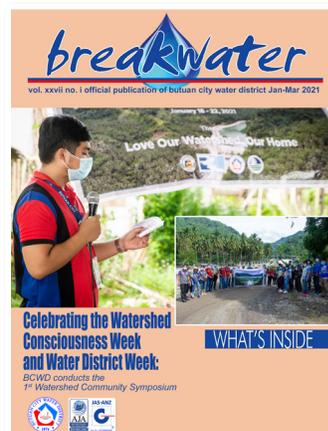


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THE COVER



Butuan City Water District (BCWD) conducted the 1st Watershed Community Symposium for the year on January 21, 2021 at the Barangay Covered Court of Barangay Anticala, Butuan City to address issues related to solid waste management in the watershed area through the combined efforts of four (4) key stakeholders – BCWD, Department of Environment and Natural Resources (DENR) Community Environment and Natural Resources Office (CENRO), DENR Environmental Management Bureau (EMB) and City ENRO. The activity was conducted in consonance with the twin celebration of the nationally declared Water District Week and the locally proclaimed Watershed Consciousness Week.

OATH TAKING

of the **Newest Member of the BCWD Board of Directors**

by Maria Luz S. Joyohoy

The year 2021 opens with a new blessing for the Butuan City Water District (BCWD) as it welcomes the affiliation of **ENGR. RONALDO C. MONTERO**, the newest member of the Butuan City Water District (BCWD) Board of Directors.

The Oath-taking Ceremony of Engr. Ronaldo C. Montero, the new Member of the Butuan City Water District Board of Directors, took place on the afternoon of March 2, 2021 at the Office of the City Mayor of Butuan City. It was administered by Hon. Ronnie Vicente C. Lagnada, City Mayor and witnessed by Atty. Dennis M. Bacala, the new Chairman of the Board, Director Carmenchu B. Vicente, together with the general manager, Engr. Anselmo L. Sang Tian and BCWD consultant, Engr. Jorge L. Guduyo.

Engr. Montero will represent the Education Sector and will serve the unexpired term of Director Juanito A. Lao effective from the date of appointment – February 24, 2021, following the provisions of Presidential Decree 198, otherwise known as The Provincial Water Utilities Act of 1973, as amended, and LWUA Memorandum Circular 005.16 dated June 6, 2016.

BCWD family is indeed fortunate to have this person on the team of think-tanks, to the end of his term on December 31, 2022. 💧





BCWD Observes



BCWD CONDUCTS JOINT INSPECTION *with* *Camella Homes Butuan*

by Neiko Discipulo





A joint inspection of BCWD and Camella Homes Butuan (CHB) was conducted at the site of CHB in Villa Kananga, Butuan City on February 18, 2021. Representatives of both BCWD and CHB roamed around the subdivision to scrutinize its water supply system.

The water supply systems of subdivisions are owned by private corporations and therefore they are not that easy for BCWD to conduct maintenance and repair activities within the subdivisions' premises. As such, housing developers are urged to donate their water supply systems to BCWD. The water district should have easy access to the subdivisions' water supply

systems in order for the water agency to implement standard maintenance services.

Before Camella Homes can donate its water supply system to BCWD, a whole-day joint inspection of BCWD and Camella Homes representatives was conducted, carefully examining the water supply system of the subdivision. The activity was aimed at checking if the as-built plan of Camella Homes is the same as the actual positioning of its water supply systems. The correct as-built plan is very important as this will help the BCWD personnel in locating appurtenances whenever repairs and maintenance services are conducted within the subdivision. 





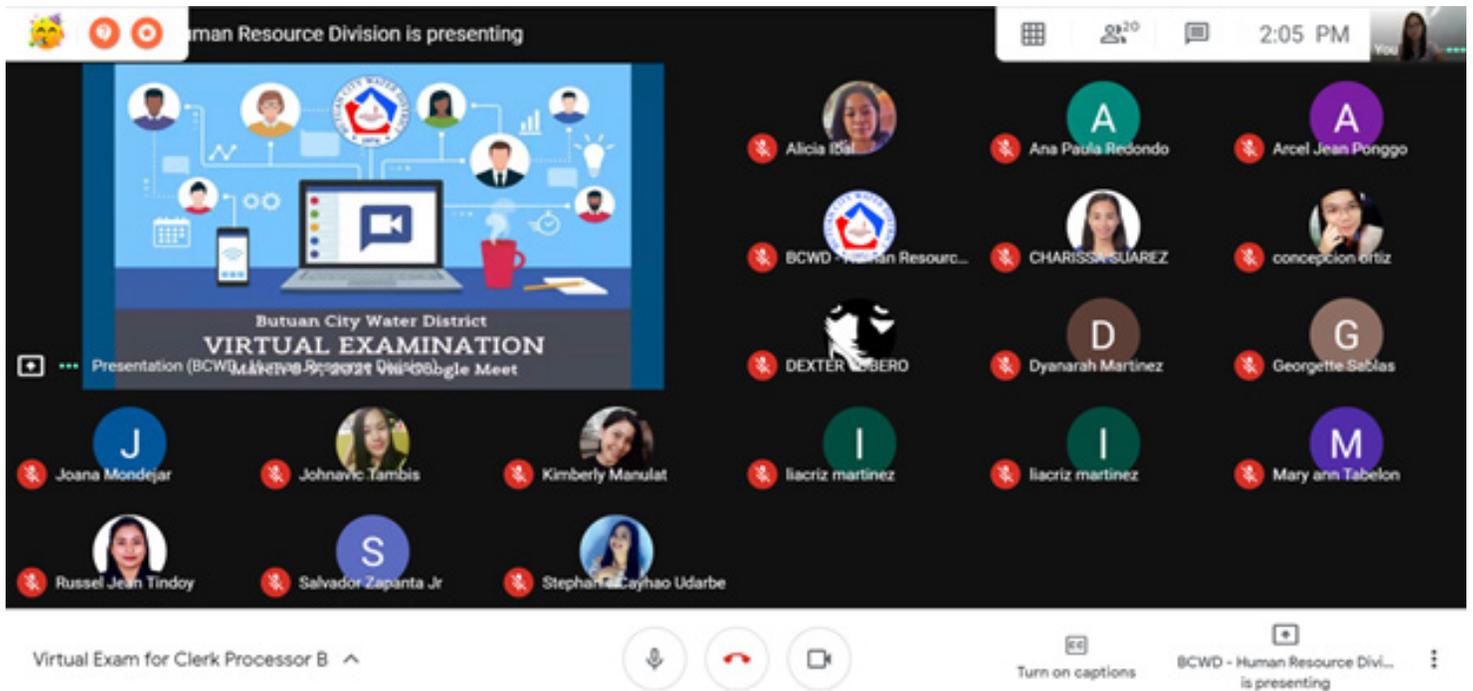
CHAMPIONING INNOVATION

despite Corona Virus

through the use of
Digital Platforms

by *Danicaluz L. Nicario*

Covid-19 has caused unprecedented challenges in the workplace especially in the Human Resources. Among the major Human Resource activities that have been disrupted by COVID-19 is the Recruitment and Selection Process (RSP). With face-to-face interaction prohibited, RSP activities have been put to halt. In order to cope up with the changing demands, the RSP from physical to virtual desks which exposed the digital platforms that are viable.



The use of the online-ready platforms and participating to online learning facilitation have been the keys of Butuan City Water District (BCWD) Human Resource Division to thrive in these volatile times. Face-to-face examination and interview had to be translated into the online world. This gives rise to video conferencing platforms. Popular of which are Zoom, Google Meet and Microsoft Teams. BCWD have been using Google Apps like Google Meet, Google Forms and Google Slides. These are the keys to adapt to the changing environment in the workplace.

With this, BCWD conducted its Virtual Examination on March 8-9, 2021 through Google Meet Video conferencing for the positions of Clerk Processor B, Senior

Accounting Processor A, Corporate Accounts Analyst and Customer Service Assistant B. In less than two days, the Virtual Exam flourished for the several positions published by BCWD. Unlike the written exam that has been traditionally practiced, these digital platforms have helped agencies become efficient even during these times of pandemic. During this crucial period, it is important for agencies to streamline its processes to be able to champion innovation in the workplace despite the Corona Virus. 



Celebrating the Watershed Consciousness Week and Water District Week:

BCWD conducts the 1st Watershed Community Symposium

by Ann Patrimonio



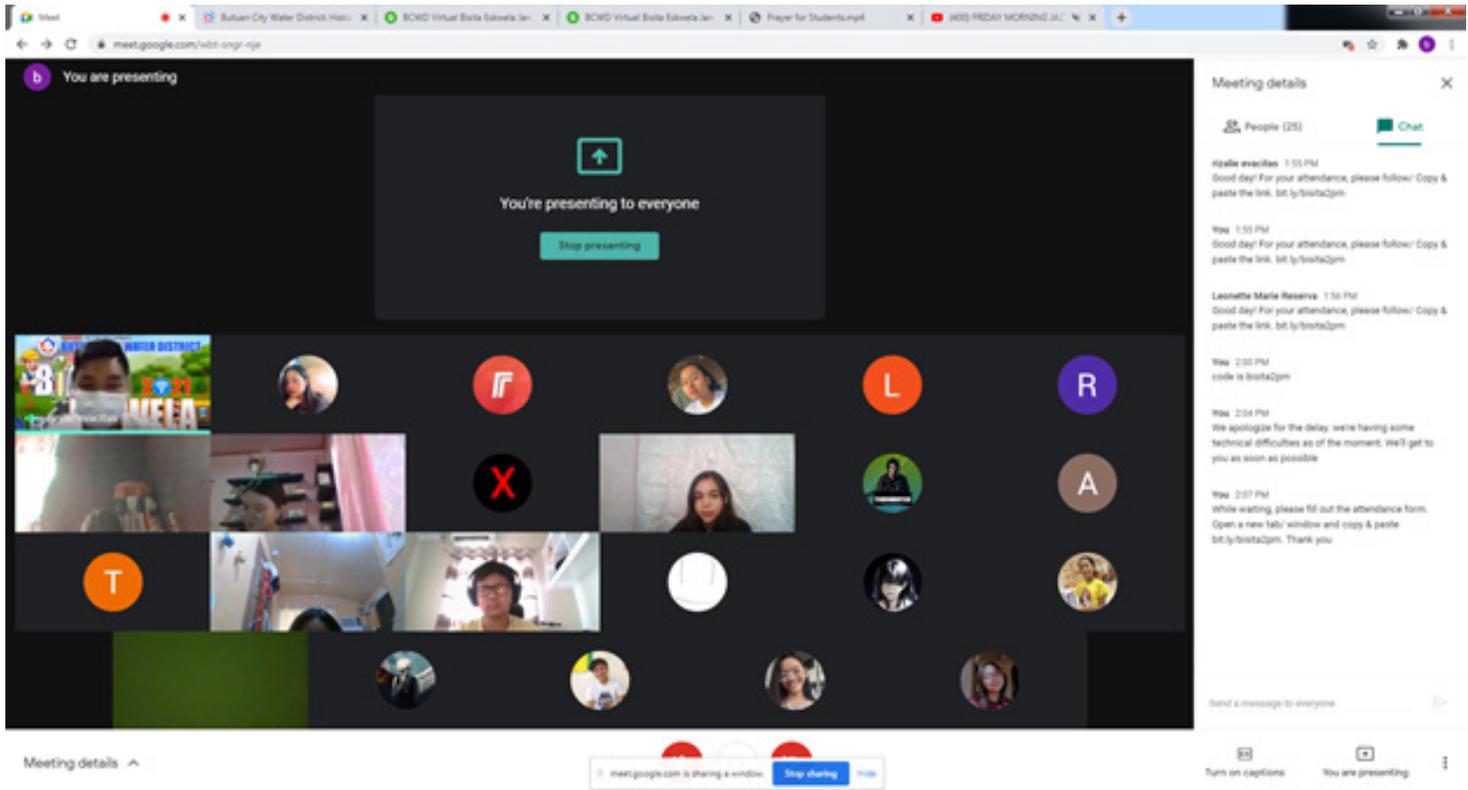
Butuan City Water District (BCWD) conducted the 1st Watershed Community Symposium for the year on January 21, 2021 at the Barangay Covered Court of Barangay Anticala, Butuan City to address issues related to solid waste management in the watershed area through the combined efforts of four (4) key stakeholders – BCWD, Department of Environment and Natural Resources (DENR) Community Environment and Natural Resources Office (CENRO), DENR Environmental Management Bureau (EMB) and City ENRO. The activity was conducted in consonance with the twin celebration of the nationally declared Water District Week and the locally proclaimed Watershed Consciousness Week.



The Watershed Community Symposium, which is part of the Water Education and Advocacy Program (WEAP) of BCWD, was attended by 53 participants including Barangay Officials and Cluster Leaders of Barangay Anticala.

Hon. Antonio Masamayor, Punong Barangay of Barangay Anticala, during his welcome remarks, stated that Barangay Anticala is very much fortunate to have the support of several agencies

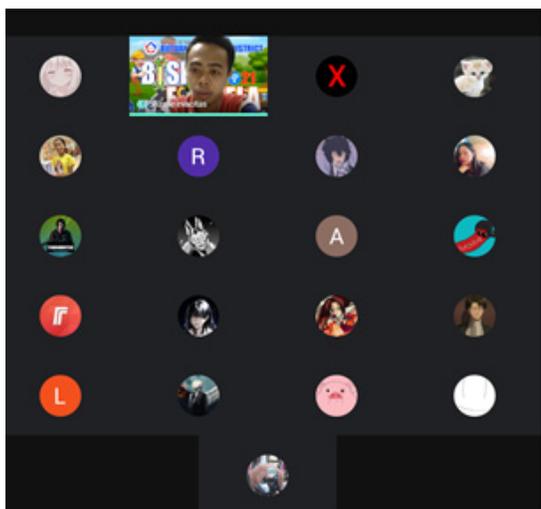
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BCWD Launches 1st Virtual Bisita Eskwela for 2021 in **Response to the COVID-19 Pandemic Restrictions**

by Ann Patrimonio

Facing one of humanity’s greatest challenges in recent times, the COVID-19 pandemic has changed the way of living of every human being. Never has there been such a pressing need to try to implement activities that are familiar but conducted with a few tweaks and changes to adapt to the times.



Following the reflection on community quarantines and other health protocols and restrictions, the Butuan City Water District (BCWD) conducted its first ever Virtual Bisita Eskwela Program on January 28-29, 2021, as part of the Water District Week celebration.

A total of 89 elementary and jr high school students participated virtually in the said activity. Four schools were invited, two from the elementary and two from the junior high school, namely: CFC School of the Morning Star Elementary, CFC School

of the Morning Star Junior High, Timber City Academy Elementary, and Timber City Academy Junior High.

Topics discussed during the virtual Bisita Eskwela included the BCWD profile and its history; From the Source to Your Taps and Water Quality; Watershed; How to detect leaks; and Water Saving Tips.

It was a successful Virtual Bisita Eskwela as students participated interactively such as in the online question and answer portion of the activity after the presentation of topics.

The 1st Virtual Bisita Eskwela is BCWD’s way of presenting a way forward in response to the COVID-19 pandemic, giving prominence and importance to the new reality in public health while continuing its program of educating the youth as future stewards of water.



BUTUAN CITY WATER DISTRICT
YEAR ANNIVERSARY CELEBRATION
47th
1974-2021



butuan water

presents

“Work - Life Balance”

Maintaining balance of both work and life amidst uncertainties such as COVID -19

ANTHONY PANGILINAN

April 17, 2021

1:30 P.M.



@ ALMONT INLAND HOTEL, BUTUAN CITY



Republic of the Philippines
BUTUAN CITY WATER DISTRICT

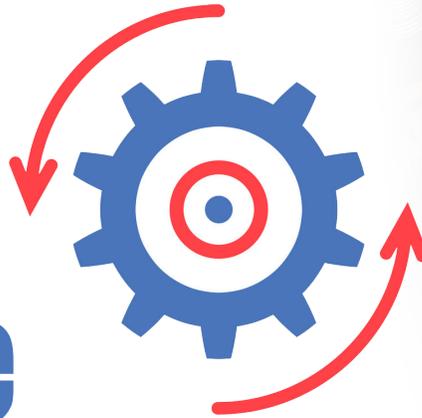
SCHEDULE OF ACTIVITIES for the
20th WATER CONSCIOUSNESS WEEK
& BCWD'S 47th ANNIVERSARY

Theme: "VALUING WATER"

DATE	ACTIVITY	TIME/VENUE
March 19, 2021	Deadline for submission of confirmation for the 1st Digital Photo Contest, 1st Digital Essay Writing Contest and 1st Digital Poster Making Contest	5:00 P.M.
March 24, 2021	Deadline for submission of entries for the 1st Digital Essay Writing Contest	5:00P.M.
March 25, 2021	Deadline for submission of entries for the 1st Digital Photo Contest	5:00 P.M.
March 26, 2021	Deadline for submission of entries for the 1st Digital Poster Making Contest	5:00 P.M.
March 25 -30, 2021	Online Voting for People's Choice Award for the 1st Digital Photo Contest at the BCWD Official Facebook page	5:00 P.M. (March 25) – 8:00 P.M. (March 30)
March 26 -30, 2021	Online Voting for People's Choice Award for the 1st Digital Poster Making Contest at the BCWD Official Facebook page	5:00 P.M. (March 26) – 8:00 P.M. (March 30)
March 29, 2021	Virtual Judging of entries for the 1st Digital Essay Writing Contest	2:00P.M.
March 30, 2021	Virtual Judging of entries for the 1st Digital Photo Contest	2:00 P.M.
March 31, 2021	Virtual Judging of entries for the 1st Digital Poster Making Contest	2:00 P.M.
April 14, 2021	- MOA Signing ANHS Batch 81 for Adopt-a-Forest - Courtesy Call of Valencia Water District Team (Benchmarking)	-BCWD Boardroom; 9:00 A.M. - GM's Office; Before Lunch
April 15, 2021	- Orientation/Briefing of Valencia Water District Team - LUNCH with Valencia City WD Team - Field Visit of Valencia City WD to: * Water Meter Calibration Shop * Actual Installation of Compound Valve * TASC Dam	- BCWD Training Hall; 8AM-12:00NN - BCWD Training Hall; 12:00NN – 1:00PM - 1:00PM-5:00PM
April 16, 2021	- Thanksgiving Mass (In Person and Virtual) - Awarding of Winners for Local Contests	-8:00A.M.; Training Hall -2:30PM-4:00PM; CREAD Area
April 17, 2021	- Early Anniversary Lunch - Enroute to Almont Inland for Pangilinan Talk - Motivational Talk – Anthony Pangilinan & BCWD Awards	- BCWD; 11:00AM - 12:00 NN Almont Inland Hotel 1:30 P.M. – 5 P.M.



New BCWD Bill Payments Update



The Butuan City Water District is a service oriented entity that endeavours to preserve the environment, deliver quality service and to satisfy its customers. In this time of uncertainties caused by the pandemic, BCWD encountered trials in keeping its Mission true while making sure its concessionaires stay safe within its premises.

by Neiko Descipulo

In an effort to continue to satisfy its customers and bring convenience in bills payment, BCWD has partnered with Electronic Commerce Payments Inc. (ECPay), the leading electronic payment service provider in the Philippines which offers multi-channel payment solutions to its partners. ECPay's multi-payment platform payment infrastructure operates as a secure electronic depot for Electronic Loading, Bill Payments, Airline Ticket Payments, Cash-



in Service and Online Shopping Transaction Payments.

To ensure lesser people going in and out while maintaining collection of payments amidst COVID-19, BCWD started negotiating with ECPay on April 2020 and was finally activated and made available in ECPay merchant partners and 7/11 stores nationwide on November 4, 2020.



7/11 Stores Update

Representatives from BCWD scouted some 7/11 stores on March 2, 2021 to ensure concessionaires' convenience in paying through 7/11 stores.

Reports regarding their payment experiences through 7/11 stores reached BCWD via BCWD's Call Center staff. Inconveniently, concessionaires encountered problems while paying their bills as payments were rejected by the 7/11 cashier's system.

BCWD immediately acted to resolve the situation by sending two BCWD personnel to first validate the issues by visiting 7/11 stores, scrutinizing the problems experienced by the paying concessionaires, and to send a communication addressed to ECPay concerning the availability of BCWD in 7/11 stores.

Moreover, ECPay confirmed their receipt of BCWD's concern and is now doing their best to resolve the problem.

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in the implementation of its Solid Waste Management Program.

The support of several agencies only shows the importance of the implementation of the Solid Waste Management Program in Barangay Anticala as the major source for the potable water supply of Butuan City is located in the said Barangay.

During the said Community Symposium, several speakers shared their knowledge on topics which are important in the protection and conservation of the watershed. Topics discussed during the said activity included: Solid Waste Management which was discussed by the representative from the DEBR-EMB in the person of Ernesto B. Castro; On Watershed Consciousness Week by Ateliano Tiempo of the City ENRO; About Solid Waste and Other SP Ordinances related to environmental concerns by Ms. Bernardita Tecson of City ENRO; and On Lawin Forest and Biodiversity Protection System by Apple Joy Opeña of DENR CENRO – Nasipit.

After the presentation of the speakers, turnover of information materials by the DENR-EMB and Plastic Bags for Garbage Collection from the Taguibo Aquatech Solutions Corporation (TASC) to Barangay Anticala took place.

To cap off the whole day activity, a Tree Planting was conducted at the TASC Dam.

The Watershed Community Symposium is a quarterly IEC activity of BCWD to ensure the continuing awareness and education of watershed settlers and its continuum. This is BCWD’s way of ensuring the protection of the Taguibo River Watershed Forest Reserve.





◀ Butuan City from page 15



Online Payment Update

An official e-mail by the ECPay Inc. was received by BCWD on March 30, 2021, informing that anytime from April, BCWD will be activated in the PayMaya App while GCash will also be available within this quarter.

As technology continues to rise, the vision of a cashless society in the past is already taking its place as transactions can already be made through mobile phone applications such as GCash, PayMaya, Online Banking Applications, and etc. Without cash, payments happen electronically. Instead of

using paper and coins to exchange value, you authorize a transfer of funds from a bank account to another person or business. The logistics are still developing but there are some hints as to how a cashless society might evolve, namely, Debit and Credit Cards, Electronic Payment Apps (e.g. PayPal), Mobile Payment Services (e.g. Apple Pay), and Cryptocurrencies.

Today, we live in a moment in time when everyone would rather stay at home for their protection from the pandemic. Everything needs to be cashless as a study stated that COVID-19 is easily transmitted through the exchanging of coins and paper bills in the market. Due to all these, BCWD continues to connect with ECPay to strive for the satisfaction and comfort of its consumers from services and to the collection of payments by having more collection centers and evolving/adapting to cashless payment transactions. 

BCWD Call Center Services adjusts its Operating Schedule

by Rizalie Evacitas



The Butuan City Water District (BCWD) Call Center services started on February 16, 2017. It aims to cater to complaints and concerns from BCWD concessionaires and forward them to the

in-charge Division/ Department so that immediate action can be taken.

As part of its continuing improvement for services offered, the operations of the call center is reviewed from time to time especially since it is only operating for four (4) years.

It was observed that for the past two (2) years, there were less concerns/complaints received during nighttime. Due to this observation, the call center operations was adjusted to be able to cater more on the calls received during daytime.

Effective March 1, 2021, the operating hours for attending customer concerns through Call Center Services will be altered as follows:

OLD SCHEDULE:	NEW SCHEDULE:
Monday - Friday; 8:00 AM – 10:00 PM	Monday – Saturday: 8:00 AM – 8:00 PM
Saturday; 8:00 AM – 8:00 PM	

BCWD call center is one of its services to ensure good quality service. 

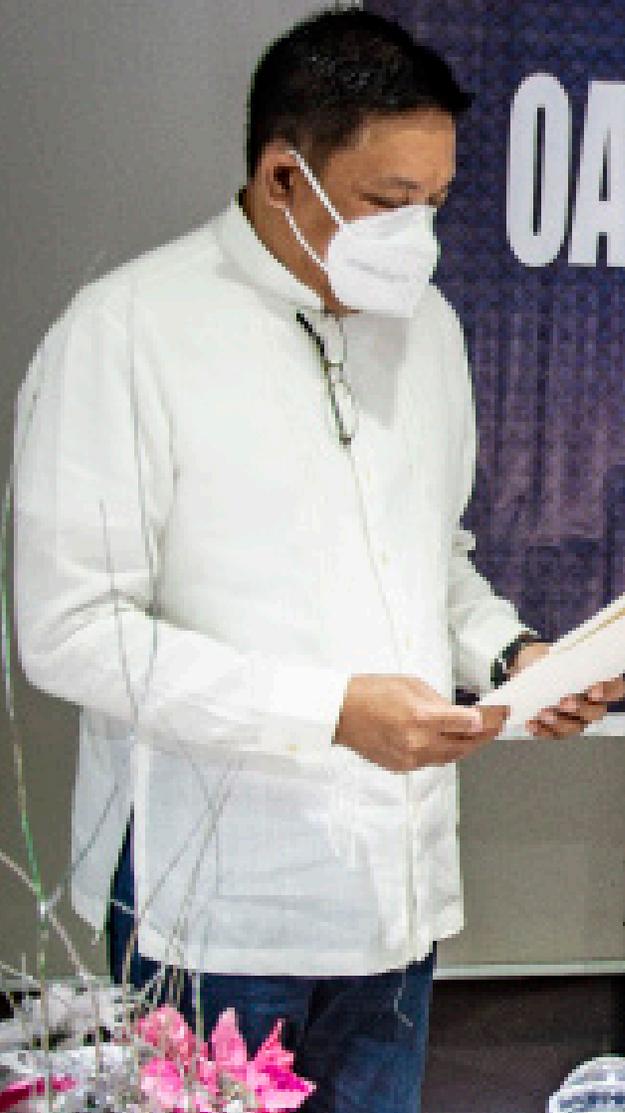


Republic of the Philippines
BUTUAN CITY WATER DISTRICT



OATH TAKING CEREMONY

2021





MAYOR APPOINTS

New Member of BCWD Board of Directors

by Maria Luz S. Joyohoy

Hon. Ronnie Vicente C. Lagnada appoints and administered the Oath Taking Ceremony of BCWD's new member of the Board of Directors – Mrs. Carmenchu B. Vicente, R.N. which took place on January 04, 2021 at the BCWD Boardroom, and was witnessed by Atty. Dennis M. Bacala, the new Chairman of the Board and Engr. Anselmo L. Sang Tian, General Manager and the rest of the Members of the Board, through live stream.

Director Vicente will represent the Women Sector and will serve a six-year term effective January 1, 2021 to December 31, 2026, following the provisions of Presidential Decree 198, otherwise known as The Provincial Water Utilities Act of 1973, as amended, and LWUA Memorandum Circular 005.16 dated June 6, 2016. Also, she will be in-charge of the Finance and Internal Control committee of the Butuan City Water District to oversee the district's financial transactions and to ensure the integrity of the management to have an accurate, timely and complete information, including accounting records, in order to plan, monitor and report business operations.



**PERSONNEL MOVEMENT****JANUARY - MARCH 2021****RECRUITMENT**

NAME	FIRST DAY OF EMPLOYMENT	POSITION	STATUS
Reynan P. Penaso	January 4, 2021	Utilities Service Assistant	Contract of Service
Angelu Arthur B. Ricaforte	January 11, 2021	Utilities Service Assistant	Contract of Service
Jude Karl B. Cabrisos	February 1, 2021	Clerk Processor	Contract of Service
Kent Frances Tuga	February 8, 2021	Plumber Aide	Project-based
Jason Van Roa	February 8, 2021	Plumber Aide	Project-based
Dexter R. Relano	February 8, 2021	Plumber Aide	Project-based
Archie M. Castillote	February 8, 2021	Plumber Aide	Project-based
Leah T. Ato	February 16, 2021	Accounting Clerk	Project-based
Marvin M. Caballero	March 16, 2021	Driver	Contract of Service

PROMOTION

NAME	EFFECTIVITY DATE	FROM (POSITION)	DESIGNATION
Anna Karina O. Patrimonio	March 16, 2021	Public Relations Assistant A	Administrative Services Officer B

CHANGE OF STATUS / APPOINTMENT

NAME	POSITION	EFFECTIVITY DATE	FROM	TO
Divine Ann M. Bughao	February 16, 2021	Contract of Service	Permanent	Corporate Accountant

DESIGNATION

NAME	EFFECTIVITY DATE	FROM (POSITION)	DESIGNATION
Atty. Elsie A. Alejandro	January 24, 2021	Division Manager A (<i>Re-issuance</i>)	Officer-In-Charge (<i>Production and Distribution Department</i>)
Engr. Germanico P. Pactol	January 24, 2021	Supervising Engineer A (<i>Re-issuance</i>)	Officer-in-Charge (<i>Engineering Department & PAMD</i>)
Joseph Y. Tantoy	March 1, 2021	Supervising Material Planning Officer	Supervisor-In-Charge (<i>Procurement & Records Services Division</i>)
Ramil S. Barquin	March 11, 2021	Community Relations Chief B	Officer-In-Charge (<i>Management Services Department</i>)
Jonathan B. Calo	March 11, 2021	Division Manager A	Officer-In-Charge (<i>Commercial Services Department</i>)

REASSIGNMENT/ TRANSFER OF ASSIGNMENT

NAME	POSITION	EFFECTIVITY DATE	FROM	TO
Michael C. Boholano	Customer Service Assistant B	February 1, 2021	Customer Accounts Division	Customer Services Division
Anna Karina O. Patrimonio	Administrative Services Officer B	March 16, 2021	Human Resource Division	<i>Community Relations & External Affairs Division</i>

SEPARATION

NAME	EFFECTIVITY DATE	POSITION	STATUS	POSITION
Cristito B. Inocencio Jr.	January 4, 2021	Water Resources Facilities Tender B	Permanent	Retirement
Johana Tesam M. Tagalo	February 11, 2021	Clerk Processor	Project-based	Resignation

VIRTUAL TRAININGS/ SEMINARS

JANUARY - MARCH 2021

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
CONVENTIONS / SUMMITS / CONFERENCES ATTENDED BY OFFICERS & EMPLOYEES				
NONE				

WEBINARS / TRAININGS / ORIENTATIONS / WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES

How to be an Internal Quality Auditor	January 8, 2021	via Zoom	AGF Consulting Group	Daniel, Marilyn C. Dumaboc, Jayzelle B.
How to Handle a Difficult Audit	January 15, 2021	via Zoom	AGF Consulting Group	Daniel, Marilyn C.
Online PhilGeps Buyers Training	January 27-28, 2021	via Zoom	e-Blackboards Learning and Solutions Inc.	Penazo, Bert Louie S. Torralba, Renelyn D.
Business Planning and Forecasting	February 17, 2021	via Zoom	Civil Service Commission	Nicario, Danicaluz L. Tiempo, Christine M.
Business Planning and Forecasting	February 17, 2021	via Zoom	Performance Enhancement Water Utilities Philippines (PEWUP)	Sang Tian, Anselmo L. Aguilar, Roberto C. Balinos, Maria Christine D. Calo, Jonathan B. Fernan, Joyce T. Fudalan, Peter Al R. Hinayon, Joel C. Joyohoy, Maria Luz S. Pactol, Germanico P. Sombilon, Junifer M. Tantoy, Joseph Y. Vitor, Lily Mae S.



VIRTUAL TRAININGS/ SEMINARS

JANUARY - MARCH 2021

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
WEBINARS / TRAININGS / ORIENTATIONS / WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES				
Government Procurement Reform Act (RA 9184) and Its Revised IRR and Updates	February 9-11, 2021	via Zoom	Association of Government Internal Auditors (AGIA)	Alejandro, Elsie A.
				Barquin, Ramil S.
				Fudalan, Peter Al R.
				Pactol, Germanico P.
				Sombilon, Junifer M.
In-Depth Privacy Impact Assessment	February 22-24, 2021	via Zoom	Yisrael Solutions and Consulting Inc. (YISCON)	Vitor, Lily Mae S.
				Amba, Elly Mark N.
				Asis, Lowell A.
				Reambonanza, Marievel T.
				Supas, Genelyn C.
				Vitor, Lily Mae S.
Preparation of the Project Procurement Management Plan (PPMP) and the Annual Procurement Plan (APP): Concepts, Principles and Techniques	March 2-4, 2021	via Zoom	Association of Government Internal Auditors (AGIA)	Pactol, Germanico P.
				Patrimonio, Anna Karina O.
Excel Training Decision Support Model Webinar	March 10, 2021	via Zoom	Civil Service Commission	España, Grace C.
				Torralba, Renelyn D.
				Sang Tian, Anselmo L.
				Aguilar, Roberto C.
				Balinos, Maria Christine D.
				Cabrisos, Jude Karl B.
				Calo, Jonathan B.
				Cañete, Cheryl R.
				Daniel, Marilyn C.
				España, Grace C.
				Fudalan, Peter Al R.
				Joyohoy, Maria Luz S.
				Ladaran, Mary Jean C.
Manilag, Christine G.				
Nicario, Danicaluz L.				
Sombilon, Junifer M.				
Tantoy, Joseph Y.				
Tiempo, Christine M.				
Vitor, Lily Mae S.				

VIRTUAL TRAININGS/ SEMINARS

JANUARY - MARCH 2021

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
WEBINARS / TRAININGS / ORIENTATIONS / WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES				
Operations and Management Audit	March 16-18, 2021	via Zoom	Association of Government Internal Auditors (AGIA)	Caburatan, Donna M.
Water Safety Plan Webinar	March 22, 2021	via Zoom	Performance Enhancement Water Utilities Philippines (PEWUP)	Alejandro, Elsie A.
				Barquin, Ramil S.
				Dela Calzada, Al Patrick M.
				Hinayon, Joel C,
				Pactol, Germanico P.
Vitor, Lily Mae S.				
OTHER TRAVELS / ACTIVITIES / MEETINGS				
NONE				



VALUING WATER



YEAR
ANNIVERSARY
CELEBRATION

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